



FEMA

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News Release

Disaster Recovery Centers Hours of Operation and Locations Will Change

HONOLULU – Some Disaster Recovery Centers (DRC), established to assist Kauai and Honolulu residents in applying for benefits following April's flooding, will merge and change their hours of operations beginning this weekend. Hanalei Elementary School in Kauai and Aina Haina Elementary School in Honolulu will remain open.

Jointly operated by Kaua'i County, the City and County of Honolulu, the state of Hawai'i, and the Federal Emergency Management Agency (FEMA), the Disaster Recovery Centers offer homeowners, renters, businesses and nonprofits organizations affected by the April flooding, mudslides and landslides, a one-stop shop for disaster assistance.

Residents can still register with the Federal Emergency Management Agency (FEMA) and apply for low-interest disaster loans with the U.S. Small Business Administration (SBA) by visiting the remaining DRC locations.

The centers' new hours of operation and location changes are:

Kaua'i

- Hanalei Elementary School Cafeteria; 5-5415 Kuhio Hwy, Hanalei, HI
 - Service: FEMA; Small Business Administration (SBA); State and County Agencies
 - **Open daily from 9:00 AM – 6:00 PM**
- Kōloa Elementary School Humanities Room; 3223 Poipu Road, Koloa, HI
 - **Closing end of day on Saturday, July 7, 2018**
Hours - 9:00am-6:00pm
- Kapa'a Elementary School Cafeteria: 4886 Kawaihau Road, Kapaa, HI
 - **Closing end of day on Sunday July 8, 2018**
Hours - 9:00am-6:00pm

Oahu

- Aina Haina Elementary ; 801 W. Hind Drive, Honolulu, HI
 - Service: FEMA and SBA
 - **NEW HOURS Effective Monday, July 9, 2018 - Open daily from 9:00 AM – 7:00 PM**
- Keolu Elementary; 1416 Keolu Drive, Kailua, HI
 - **Closing end of day Sunday, July 8, 2018**
Hours - 8:00am-6:00pm

Federal Disaster Assistance American Sign Language video (FEMA Registration Process - Home Inspections) <https://youtu.be/IIPRL0A2D14>

Staffing the DRC are representatives from FEMA, the State, the U.S. Small Business Administration, state and local agencies. Survivors can meet face to face to have their questions answered and may register at the DRC.

Survivors can also apply online at DisasterAssistance.gov or by phone at **800-621-3362 or (TTY) 800-462-7585**. Applicants who use 711 or Video Relay Service may call 800-621-3362. The toll-free numbers are open **7 a.m. to 10 p.m. HST seven days a week**.

To apply for SBA low-interest disaster loans, business owners, private nonprofits, homeowners and renters can visit the disaster recovery center for one-on-one assistance or apply online using SBA's secure website at <https://disasterloan.sba.gov/ela>.

In addition, applicants can get more information on SBA disaster assistance by calling SBA's Customer Service Center at (800) 659-2955 or 800-877-8339 (TTY), by visiting www.sba.gov/disaster, or by emailing disastercustomerservice@sba.gov.

Paper applications may be requested, and completed paper applications should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.

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FEMA's mission is to helping people before, during and after disasters.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex, religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or

disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955 or 800-877-8339 (TTY), emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster.